

Appendix 2 – Quality policy statement

Mantra Services is committed to providing the highest quality services to our customers. Our success depends on customer satisfaction.

Our overall goal is to achieve 100% customer satisfaction. To achieve this goal, we must:

Strive for excellence and continual improvement in all our activities, and

Encourage a team attitude among employees.

We are dedicated and committed to this quality policy. We will implement and maintain the ISO 9001:2015 & ISO 14001:2015 quality standard and ensure that all applicable elements of the standard are complied with.

Signed

A handwritten signature in black ink, appearing to be 'A. Smith', written over a faint circular stamp.

Date 02.02.24

Director

For and on behalf of MANTRA SERVICES LIMITED.